Scantron Technology Solutions

Solutions to save you time, money and risk

Scantron Technology Solutions is a nationwide local provider of managed IT solutions, managed print services, and hardware maintenance solutions. We provide critical support — onsite and remote — to organizations that do not have in-house IT support or that need to supplement their existing IT support program. At more than 52,000 sites nationwide, customers use our solutions to keep their organizations running smoothly and productively.

Managed IT Services

Keep your organization running smoothly with a secure, highly performing, and highly available network. With proactive monitoring and prompt remote and onsite support, we empower you and your staff to get the most out of your IT environment without adding costly resources.

Trust your core productivity applications to STS as well. Not only are we a Microsoft Gold Certified Partner, but STS is also a leading implementer of Microsoft Office 365.

affianceSUITE™
Managed IT Services

Need IT support but don't want the overhead of an IT department? The affianceSUITE package handles everything from fixing a frozen computer to monitoring your systems to providing email services. As a subscription-based program, this one-cost, one-stop solution helps you take action and control your variable costs.

With unlimited access to our responsive team, you can be confident that your needs are completely taken care of. The affianceSUITE service package includes:

• **Solution design services**
• **Security administration**
• **Proactive network health monitoring**
• **User account management**
• **Hardware and software support**
• **Helpdesk — remote and onsite**

Customized affianceSUITE solutions and enhanced services are also available.

Managed Print Services

Printing consumes as much as 3% of your revenue. Are you getting the maximum value from your printer fleet? With managed print services, you can enhance performance, availability, and productivity, as well as develop a print management strategy that adds long term value.

MPowerPrint®
Managed Print Services

MPowerPrint helps you manage printing costs using secure, state-of-the-art printer monitoring software to support proactive toner replenishment, onsite service, and strategic fleet planning.

By outsourcing printer fleet management, your staff can focus on other priorities while your finance personnel receive the real, tangible data they need to understand your print-related costs.

"Our regional service manager and field service technician have become an extension of our team and we all look forward to their visits onsite. The service is great and everyone is very responsive and knowledgeable. We know we are going to get what we need with STS."

Southern Hills Community Bank

Hardware Services

A resilient, well-implemented and well-managed environment means less downtime and more productive staff. When you partner with STS for hardware solution design, deployment and maintenance, you gain an entire IT team.

- Cost-effective procurement, configuration and implementation
- IT lifecycle management with deployment, repair and refresh services
- Support for computing and peripheral equipment including servers, workstations, thin clients, data communication devices, printers, image scanners, and Scantron® proprietary hardware
- Support for Windows®, Unix®, Citrix®, Linux®, and other systems — combine several services to produce your optimum solution

Choose a level of support that makes sense for your budget:

Onsite Service

Our highly skilled and certified Field Service Technicians are strategically located throughout the United States and are employed by Scantron Technology Solutions. They carry a territory-specific inventory of spare parts so we can deliver quick resolution to equipment failures.

Depot and Advance Exchange Service

Our Depot Repair offers rapid repair and return service. The Advanced Exchange service provides an overnight replacement device as a permanent swap.

Design and Implementation Services

Technology and connectivity are changing how companies confront business operations every single day. With our help, you can re-imagine the potential for your company's current approach to technology and allow your business to thrive.

Our enterprise and project services include:

- Consultation and assessment
- Network design and implementation
- Technology roadmap development
- Enterprise point support services
- Augment your existing in-house teams for intensive-resource projects

Our solution design experts and strategically located implementation specialists can also create custom hardware and software solutions when you need upgrades, additions or reconfigurations.

Gold
Microsoft
Partner

Microsoft

OPTIMIZE YOUR BUSINESS IT SOLUTION OPTIONS TODAY!

For a free consultation to meet your organization's goals, call **800.228.3628** or visit **www.scantronts.com** to learn more.

About Us

Scantron Technology Solutions provides IT services and support you can count on. Our nationwide team of experts provide full-service packages and á la carte options to be your IT team or to support your current staff. STS solutions meet you where you are and help you get to where you want to be.