



 **affianceSUITE® EDU**
Managed IT for K-12 Education

Your district or school faces ever-increasing IT and compliance requirements, not to mention security and privacy threats, but your technology budget rarely increases. Get enterprise-quality IT support—configured specifically for K-12 education—without the overhead of an expanded IT department.

Expand Your Team Without Adding Headcount

Managing IT in today's environment of hacking, phishing, dedicated denial of service (DDOS) attacks, and other cyberthreats is a tricky business. You need to know everything about managing your hardware and software, keep pace with an expanding set of teacher and student tools, and be able to handle the latest threats to network security and student privacy. It's a lot for one team to handle. What's the alternative?

While you rely on standard network and endpoint hardware and software, finding talent to successfully support them is not easy. You may contract with a third-party service provider, but questions arise. Does your local service team have the depth to cover you if their engineer takes a vacation? Do they work hand-in-hand with all your IT vendors? What happens if you need service at multiple schools?

affianceSUITE EDU

affianceSUITE EDU is a targeted IT support solution that empowers districts and schools with limited IT resources. It relieves the day-to-day burden of escalated support and endpoint protection. Augment your team with expert assistance, so you can focus on rolling out 1:1 initiatives and implementing classroom solutions.

Our one-cost, one-stop solution helps you take action, protect critical data from heightened security threats, and control your variable costs. With unlimited access to our responsive team, you can be confident that your requirements are met. We have a nationwide presence with expert local field service technicians ready to help with your on- and offsite needs.

Adopt the Whole Solution or Choose Just the Parts You Need

Escalated Support

Our centralized Network Operations Center provides Escalated Support to IT teams across the country in districts and schools of all sizes. Our model accommodates individual tasks or helpdesk escalation.

Managed Total Endpoint Protection (MTEP)

Managed Total Endpoint Protection (MTEP) provides a barrier in the form of AntiVirus and AntiMalware solutions to keep threats at bay.

You can also add on any of our other managed IT services.

Consider These Additional Services

Managed Print Services

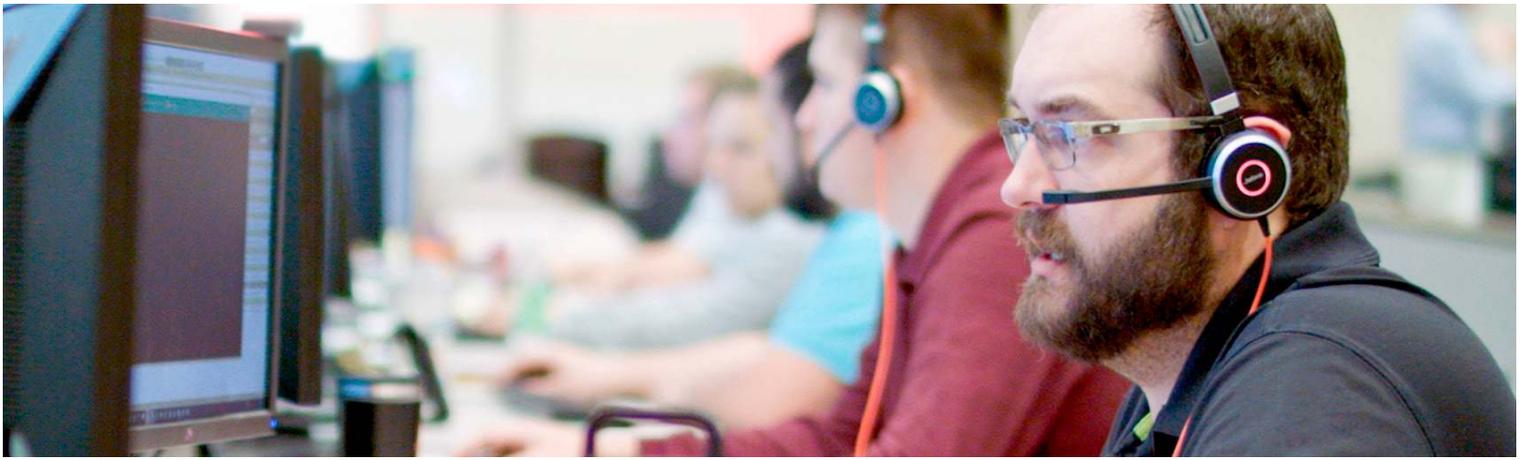
Rein in costs, monitor all print and copier devices, and enjoy just-in-time replenishment of consumables such as toner and ink cartridges.

Managed Security Services

Reduce risk and improve security without breaking your budget. Let our experts focus on cybersecurity so you can focus on your district.

Shared Goals Drive Good Partnerships

Since your subscription is a fixed fee, we seek to prevent issues and resolve them as quickly as possible when they do occur—often before you even know there's a problem. This aggressive, proactive stance improves your environment's performance while reducing the cost to support you.



Prompt and Knowledgeable Service

Our service includes 24x7 remote monitoring. Our Network Operations Center provides a combination of live-answer and emergency call-back services, plus service ticketing.

We also support you onsite with Scantron-employed field service technicians who know your environment before they walk in the door. Our technicians, strategically located around the country, have an industry-leading average of 18 years of technology experience each.

Resource Expertise

You'll never wonder if someone smart and qualified is paying attention. From onboarding to ongoing support, we have the depth and the skills to give you an unbeatable experience. Your affianceSUITE service team includes:

- Solutions engineering
- Project management team
- Field service technicians
- Expert multi-tiered remote service technicians
- Client relationship manager

Additional Needs

While affianceSUITE EDU offers services targeted to the most common distinct needs, Scantron Technology Solutions can offer so much more:

- **Managed Hardware Services, such as:**
 - › Network design and implementation
 - › Device-as-a-Service
 - › Hardware repair and preventative maintenance
 - › Upgrades and installation
- **Additional Managed IT services, such as:**
 - › Backup and disaster recovery
 - › Network monitoring and management
 - › Office 365 implementation and Windows 10 upgrades
 - › 3rd-party patching
- IT consultation
- Device and software procurement
- District-wide initiative deployment



You trust the Scantron name for assessments. Now trust us for expert technology solutions, too.



OPTIMIZE YOUR BUSINESS IT ENVIRONMENT TODAY!

For a free consultation to meet your organization's goals, call **800.228.3628** or visit **www.scantron.com/k12** to learn more.

About Us

Scantron Technology Solutions' nationwide team of experts provide full-service packages and à la carte options to be your IT team or to support your current staff. Smart Scantron solutions meet you where you are and help you get to where you want to be.

